**8:00 a.m. – 9:30 a.m.**

**COURSE: Easy Peasy, Lemon Squeezy**  **(1.5 hours)**

You’ve heard the adage “When life gives you lemons, make lemonade.” In this seminar, discover mental strategies and problem-solving skills that you can apply to your professional and personal activities in order to turn mountains into molehills and be the successful person you know you can be.

**PRESENTER:** Mike Hensley, CSR, RDR

**9:30 a.m. – 9:45 a.m. – Break**

**9:45 a.m. – 11:15 a.m.**

**COURSE: Technology (1.5 hours)**

Today’s new technology is yesterday’s news. Staying at the top of your game is vital to your success in the court reporting and captioning arenas. We will explore the impact technology has had on our profession and the importance of staying current with new technology to ensure that you support the services you provide your clients. The presentation includes an overview of some of the latest in hardware and software products.

**PRESENTER:** Keith Lemons, FAPR, RPR, CRR, CCR - NCRA Director

**11:15 a.m. – 12:00 p.m. – Town Hall with NCRA Representative Keith Lemons followed**

**immediately by ACRA’s Annual Business Meeting**

**12:00 p.m. – 12:30 p.m. – Lunch break**

**12:30 p.m. – 2:00 p.m. (1.5 hours)**

**COURSE: How a Bill Becomes a Law Or, In This Case, Doesn't**

Arizona's 2019 lobbying firm of the year takes you through the state legislative process step-by-step and teaches you how to maximize your opportunities for advocacy. To highlight this they will utilize the example of House Bill 2235, which would have put due process rights at risk by abandoning court reporting as we know it in favor of electronic recordings. Learn how a coalition of advocates came together to stop this bill and how you can prepare yourself for future legislation on your profession.

**PRESENTERS:** Marilyn Rodriguez and Geoff Esposito, Creosote Partners

**2:00 p.m. – 2:15 p.m. – Break**

**2:15 p.m. – 3:35 p.m. (1.5 hours)**

**COURSE: Situational Awareness and personal safety for Court Reporters**

Speakers will educate participants on the practice and implementation of situational awareness in both professional and personal situations as well as education on how to respond to situations should they arise.

**PRESENTERS:** Garnett Burns & Geneva Mitchell, Athena Security Consulting